

Environmental Inspection Brochure and Online Surveys (Spring 2012)

To proactively address questions a business or facility may have about an inspection conducted by the DEQ, a tri-fold brochure entitled “Environmental Inspections: Rights and Responsibilities” has been produced. DEQ inspectors are handing this brochure to the business or facility contact that they meet at the initiation of the inspection. Besides explaining the inspection process, the brochure contains two new Web pages: [DEQ Inspections](#) contains the brochure and a guide entitled “What to Expect from an Environmental Compliance Inspection,” and [DEQ Surveys](#) contains online surveys that will provide the DEQ useful comments from our customers on the inspection process.

The brochure and online surveys will address the recent changes to Part 15, Enforcement, of the NREPA. When meeting with the business contact for the first time, staff will briefly explain the four main stages of an inspection (i.e., arrival, opening meeting, walk-through, and closing meeting) and point out that the brochure contains a Web site they can use to complete an online survey to provide feedback on the professionalism of the inspector and quality of the inspection.